## A SHORT HISTORY OF COMMUNICATION AND INFORMATION MANAGEMENT IN CHC / SOCHARA

## (1984 – 2016)

Sl. No.	Date	Event / Instrument / System	Additional remarks if any
	Jan. 1984	CHC was initiated as the study	The four co initiators (RN, TN,
		reflection action experiment in	KG & KC) were initially based in
		community health and the first	the Narayan's residence in
		few years it was linked to the	Koramangala and later moved to
		Centre for Non-Formal and	Ashirwad. For communication
		Continuing Education	needs and resources, they used the
		(CNFCE), Ashirwad,	communication unit, team and
		Bengaluru.	facilities at CNFCE.
	March 1984	In April 1984, CHC took over	Dr. Ravi Narayan was both
		as the mfc national office with	convenor and editor of the mfc
		responsibilities for	bulletin from April 1984 (Issue
		convenorship and editor and	102) and Dr. Thelma Narayan
		publisher of the mfc bulletin.	took over as publisher from June
		CHC also supported the	1984 (Issue 103). Printing was
		response to the <b>Bhopal</b>	done in Pauline Press, Bengaluru.
		Disaster aftermath by mfc	This responsibility continued till
		including the studies,	issue No. 119 (Nov. 1995) and the
		advocacy and	additional campaign newsletter in
		communications responses.	Dec. 1985 and Jan. – March 1986.
		-	The communication efforts in the
			Bhopal response included
			pamphlets / handouts on the
			disasters; epidemiological study
			reports; a M Sc., thesis and
			publication in EPW; a people's
			comic with Eklavya.
	Oct. 1984	The first audio visual	For National Meeting on Rational
		material (Slides set and VHS)	Drug Policy organised by CHAI
		was produced by the CHC	at St. John's. Produced in
		team on the theme of Drug	collaboration with communication
		Policy and called Ramakka's	Unit of CNFCE (Magimai
		Story.	Pragasam and Fr. Francis
			Guntipally)
	1986	A team member trained in <b>low</b>	Krishna Chakravarthy, one of
		cost communication methods	the co-initiator was trained in low
		including poster making,	cost communication techniques in
		puppetry and street theatre	different centres in the country
			during the gap year 1986-1987.
	October,	The CHC team restarted CHC	CHC team rejoined after a gap
	1987	in CNFCE (Holy Cross	year when team members went for
		Brothers) and the team	training in epidemiology,
		gradually increased to 10	personnel management and low
1	1	pioneers.	cost communication.

	Red report "Community Health: the search for an alternative process" – the report of the study – reflection action experiment by CHC, Bangalore (Jan. 1984 – June 1986) mimeographed by CNFCE and distributed to all associates and partners by CHC. A collection of books and	<ul> <li>Shivakumar of CNFCE, proof red and produced this report on CHC's behalf. A significant chapter in this report focussed on the movement dimension in 1986 – fourteen years before JSA / PHM evolved.</li> </ul>
	documentation was organised into a <b>library at the CHC</b> Centre in CNFCE, Ashirwad, after two team members were sent for training.	volunteer Documentation Assistant (now librarian at St. John's) supported by <b>M S</b> <b>Nagarajan</b> , Secretarial Assistant. Both of them were sent for training to VHAI Documentation Course organised by VHAK.
January 1988	<b>Overhead projector, slide</b> <b>projector and low cost</b> <b>communication aids</b> were used in Health Education and Teaching Programmes of CHC from this year.	The CHC team used <b>slide sets</b> prepared by CNFCE (two faces of India etc.,). TALC-UK, VHAI, Delhi and other sets collected for health education. Also personal collection of team members. KC prepared a set of <b>animal cartoon</b> <b>charts</b> on development principles and later many other themes as well. Training in puppetry and street theatre were also introduced.
April 1991	The CHC experiment was registered as a society called SOCHARA in April 1991 with one of the six objectives being to develop a <b>documentation</b> <b>cell as well as a library of</b> <b>education materials in</b> <b>community health.</b> Additional objectives included to <b>prepare</b> <b>and published papers</b> , <b>monographs, bibliographies</b> <b>and other materials related</b> <b>to community health.</b>	CHC moved from St. Mark's road to Jakkasandra village (Now part of I Block Koramangala) before the registration SOCHARA. <b>Nalini Gururaj</b> was the first part time Documentation and Information Officer of a library that was developed in the functional unit of SOCHARA call Community Health Cell.
1992 - 1995	Introduced screen printing in the centre Purchased camera for staff use in the centre	Team member trained to produce invitations, handouts, visiting cards and other materials Team member encouraged to learn photography as one of the option for staff development

		Introduced the now well known <b>cartoons</b> to animate and communicate community health principles.	programme The initial cartoons were made <b>Magimai</b> and later <b>Dr. Shirdi</b> <b>Prasad Tekur</b> also contributed many. These can be identified by their signature on the margins – magi and espectee
		First CHC Occasional Newsletter	
19	993?	CHAI converted its in house journal - Medical Service to a popular public magazine called <b>Health Action</b> published by the HAFA Trust. SOCHARA played a major supportive role in the first few decades.	<b>Dr. C M Francis</b> was the founding editor of Health Action and all team members contributed regularly to it. Several special issues were facilitated by SOCHARA as guest editors, of which five were very important contributions. 1. Community Health: Towards Health For All (July 1989) 2. Community Health: Search for a New Paradigm (November 1999) (2 issues); Community Health Action to People's Health Movement (CHC Jubilee, Dec. 2008); Empowering People for Health (JSA and PHM, Aug. 2009) and Rational Drug Therapy (August 1988.
19	995	Introduced <b>computers</b> in SOCHARA Office Later, all the computers were connected with <b>LAN</b> <b>arrangement.</b>	
Jı	une 1996	First full time Library Assistant appointed. Fax introduced in SOCHARA	H R Mahadeva Swamy (HRM) was appointed as Library Assistant. (Now Assistant Librarian)
Ja	anuary 1997	First <b>pamphlet</b> of CHC produced for visitors, advocacy and fund raising	This pamphlet had the mango leaves as the welcome sign in SOCHARA and initially diya to represent spreading of Health For All. The designer was Shirdi Prasad Tekur, the then coordinator of SOCHARA.
19	998	Change of coordinator took place in this year after a participatory, review and reflection which led to identification of two key thrust areas for SOCHARA's future	Dr. Thelma Narayan took charge as the new coordinator and introduced many new systems after the 1998 review including a focus on Communications and Information Management Systems

	development – a Centre for Community Health and a coalition for health action.	including computerisation etc.,
	Change of name to Community Health Library and Information Centre (CLIC)	Suggested by partner – Cordaid to encourage us to move proactively to internet era
November 1999	First <b>logo</b> introduced in Pamphlet showing thatched hut and family of four. Later introduced into letterhead ?Initiated <b>SOCHARA website</b>	The mango leafs welcome design was continued and kolum design including CHC incorporated in it was added. By <b>Magesh Kumar</b> , secretarial Assistant before he left SOCHARA
2000	Own <b>publications</b> were introduced with Women Health Empowerment Project (Kannada Manual)	Before this all publications were produced in partnership with other groups like mfc, VHAI, CHAI, CMAI, AIDAN and others. The SOCHARA team also had been an active contributor of articles to mfc bulletin; Health For the Millions; Health Action; Social Action; CMJI; LINK; and other NGOs journals, bulletins and magazines since 1984.
2000	SOCHARA was actively involved with the creation of the five booklets of JSA (particularly booklet 4 & 5) which later became the People's Health Resource Book. The <b>Janaarogya Kalajatha</b> book was prepared by CHC for Janaarogya Andolana Karnataka	SOCHARA collaborated with BGVS and other groups in the evolving JAA-K to produce the JSA Booklets in Kannada. After a series of workshop in collaboration with JAA-K partner, <b>Dr. Paresh Kumar</b> of SOCHARA designed Kalajatha books let published by us for JAA-K.
2002	Janaarogya Sannadu (Kannada Translation of People's Charter for Health)– International and National were prepared by CHC. PHM / JSA posters were prepared by SOCHARA team for display in various events for PHM / JSA advocacy.	International charter was translated by <b>A Prahlad</b> and National charter by A Prahlad, Paresh Kumar and Aradya. These posters were displayed at the WHO, Geneva (Lunch time seminars by RN; at the Asia Social Forum and other key events as a mobile exhibition displayed with plastics rope and clips.

	<b>?SOCHARA Archives</b> including documents / old files collated and classified. ?SOCHARA's involvement with anti tobacco advocacy and FCTC started and a key communication initiative was the preparation of around 125 <b>posters (counter</b>	V N Nagaraj Rao who was Office manager earlier, rejoined part time basis to facilitate this. TN & S J Chander (SJC) evolved the anti tobacco advocacy including public meetings and events; sessions for students, street children and special groups;
	collated and classified. ?SOCHARA's involvement with anti tobacco advocacy and FCTC started and a key communication initiative was the preparation of around 125 <b>posters (counter</b>	part time basis to facilitate this. TN & <b>S J Chander</b> (SJC) evolved the anti tobacco advocacy including public meetings and events; sessions for students,
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	posters (counter	street children and special groups,
		evolution of the CFTFK –
	advantisaments) by Varnatalia	Consortium For Tobacco Free
	<b>advertisements)</b> by Karnataka Chitrakala Parishat Students	
	Cilitiakala Falisilat Students	Karnataka; Policy engagement
		and advocacy. <b>small bookets</b> ,
		pamphlet and posters were
		produced during World Tobacco
		Day celebrations in subsequent
2002	Took avan DHM Clabal	years.
inuary 2003		PHM website was initiated by
	<b>U</b> 1	Andrew Chetley and Nand
		Wadhwani and moderated from
	PHM Secretariat	Health Link, UK. It was
		transferred to the Global
		Secretariat in SOCHARA.
		Prasanna Saligram joined as the
		first Communication Officer of
		PHM. During preparations for
		second PHA at Cuenca the
		secretariat added additional team
		member to help with content
		(Nisha Susan) and Networking
	<b>T</b>	(Abraham Thomas).
larch 2003		Previous to that all annual reports
	-	were only mimeograph circulated
		to members and partners
004?		
	-	
	internally was introduced.	
	?By this year most team	
	• •	
	-	
	all telephone to units and staff internally was introduced. ?By this year most team members began to use <b>power</b>	
1	nuary 2003 arch 2003	Website during the phase SOCHARA hosted the Global PHM Secretariat         Iarch 2003       The first annual report of SOCHARA was published for the year 2001-2002.         004?       ?EPABX system connecting all telephone to units and staff internally was introduced.         ?By this year most team

	Nov. 2004	Started Health Round-up for	The first issue was produced in
	1101.2004	circulation – initially as printed	November 2004. HRM was
		document and later though e-	helped by Naveen Thomas to
		google group	initiate first few issues.
		google group	As of now we have circulated
	Dec. 2004	SOCHADA responded to the	Vol. 12 (9-10), 2016 issue.
	Dec. 2004	SOCHARA responded to the	A <b>special CD</b> based on the
		Tsunami disaster by sending	international meeting was
		teams from Bangalore and later	produced by Magimai and team
		focussing on two areas –	and was entitled 'Goodwill is not
		Palavezhkadu (AK) and slums	enough' highlighting the
		of Chennai (SDR). A special	challenges – technical, social and
		international meeting on	political of disaster relief and
		Tsunami was organised at	solidarity.
		Chennai and later a <b>Tsunami</b>	
		watch was also initiated in	
	2005	partnership with Misereor	
	2005	PHM Archives -	The archives and bibliography
		Before the PHM Global	were supported by 3 team
		Secretariat moved from	members / fellows who helped
		SOCHARA Bengaluru to	RN the global secretariat
		AHED, Egypt some PHM	coordinator in addition to the
		archives were initiated and	PHM team above. These were
		collected / classified	Naveen Thomas, Vinay
			Vishwanatha and Sunil Mathew
	<b>D</b>		George
	Dec. 2008	Several publications and	4 Kannada; 5 English was
		handouts including those of	prepared by coordinator E.
		CHC, CHLP and CLIC	<b>Premdas</b> in collaboration with all
		Publication were produced for	the team member and some
1	1	the Silver Jubilee Celebration	associates of SOCHARA.
		of CHC.	
			Dr. Deepak Kumarswamy and
		of CHC.	
		of CHC. A <b>special CD compilation</b> of	Dr. Deepak Kumarswamy and
		of CHC. A <b>special CD compilation</b> of all reports papers and	<b>Dr. Deepak Kumarswamy</b> and Magesh Kumar collated the CD of publications.
		of CHC. A <b>special CD compilation</b> of all reports papers and documents was also produced	<b>Dr. Deepak Kumarswamy</b> and Magesh Kumar collated the CD of
		of CHC. A <b>special CD compilation</b> of all reports papers and documents was also produced and released at the Jubilee.	<b>Dr. Deepak Kumarswamy</b> and Magesh Kumar collated the CD of publications.
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		of CHC. A <b>special CD compilation</b> of all reports papers and documents was also produced and released at the Jubilee. <b>SOCHARA Newsletters</b> were started with reflections by fellows primarily as part of CHLP programme. The first was called <b>Building Blocks</b> during Phase II of CHLP <b>Community health wikipedia</b> initiated	Dr. Deepak Kumarswamy and Magesh Kumar collated the CD of publications. This was occasional newsletter by interns and community health and development. This was developed by a flexi fellow Dr. Lalit Narayan, as a wikipedia independent of
		of CHC. A <b>special CD compilation</b> of all reports papers and documents was also produced and released at the Jubilee. <b>SOCHARA Newsletters</b> were started with reflections by fellows primarily as part of CHLP programme. The first was called <b>Building Blocks</b> during Phase II of CHLP <b>Community health wikipedia</b> initiated	<ul> <li>Dr. Deepak Kumarswamy and Magesh Kumar collated the CD of publications.</li> <li>This was occasional newsletter by interns and community health and development.</li> <li>This was developed by a flexi fellow Dr. Lalit Narayan, as a wikipedia independent of SOCHARA but supported in</li> </ul>
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		Deepak Kumaraswamy, Dr. Adithya Pradyumna and Dr. Prashanth N S.
2009	<b>CPHE wordpress website</b> for the new Centre for Public Health and Equity, in Bengaluru and its extension in Bhopal (Madhya Pradesh) was initiated.	This additional website was initiated by Dr. Lalit Narayan and supported by <b>Juned Kamal</b> and other members of the Bhopal Team and was updated when the CHFP programme started in Bhopal.
March 201	Started <b>Health Digest</b> for circulation through e-google group	The first issue was produced in 21 <sup>st</sup> March 2011. HRM is supported by the technical team to compile this regularly. As of now we have circulated 47 (31/8/2016)
?	Introduced <b>WIFI</b> into SOCHARA campus	
?	Health Information Network         Project in Kanakapura Taluk.         SOCHARA participated as a partner and also produced a series of HIN Newsletter	This project explored the role of IT in enhancing the management and communication in the PHC. SOCHARA was involved in enhancing the links with the community and taking the communication beyond the PHC to people including HIN Newsletters (see project report). Dr. Paresh Kumar and Dr. Rajkumar Natarajan were very involved.
2010	Kannada newsletters produced for Janaarogya Andolana – Karnataka (JAA- K).	Documented and published by CHC which also hosted JAA-K Secretariat.
Nov. 2011	<b>Bilingual (Hindi / English)</b> <b>newsletter</b> of CPHE Bhopal	A single issue of the newsletter was published at the end of the Phase 1 of CHFP programme – Nov. 2009 – Oct. 2011. The editorial team included <b>Anjali</b> <b>Noronha, Prasanna Saligram,</b> <b>Durbha Rohini Kumar, Prabhu</b> <b>Sharan and Preeti Verma.</b>
Nov. 2013	<b>SOCHARA Newsletter</b> for CHLP Phase III was called <b>Dimentions</b>	This was newsletter of SOCHARA – SOPHEA (School of Public Health Equity and Action). So far we have produced 4 issues.
Feb. 2014	CLIC brochure	The first CLIC brochure of 8 sides included sections on Background; collection; use of library and

			CLIC: Our shiles - show
			CLIC; Our philosophy;
			governance; and
-	20149	COCHADAT 1 1 CEL	acknowledgements.
	2014?	SOCHARA Tamilnadu CEU	Publications included a set of 10
		10 <sup>TH</sup> anniversary celebrations	fact sheets and posters on all
		included release of some	aspects of CEU work produced by
		publications and 2 CDs of	Suresh and Ameer and the music
		music on health and social	CDs were recorded by a fellow
		<b>movements.</b> The 10 <sup>th</sup> year logo was also created.	who is also a singer - Venkatesh
	2015	The SOCHARA website was	The first part time web manager
		redesigned and upgrated by	was Chandran, who also started
		appointing a <b>part time web</b>	E-newsletter with contribution
		manager.	from staff, fellows and associates
		After a few months the web	of SOCHARA. KGLN were
		manager also evolved a regular	appointed as .We
		SOCHARA E-Newsletter.	have just released the 5 <sup>th</sup>
			newsletter of Vol. 2 (2016).
	2016	SOCHARA Silver Jubilee	Publications included annual
		was celebrated for the whole	report of 2014-15 and 2015-16;
		year with several workshops	CHLP Phase III report and
		and <b>publications</b> . Silver	Community Health Dimention,
		Jubilee logo was also	No. 4, July 2016 (New Name for
		introduced.	this newsletter)
	2016	Silver Jubilee Museum and	A process of archiving
		Archives Project (SJMAP)	SOCHARA files, documents, gray
		· · · · · · · · · · · · · · · · · · ·	literature and audio-visual
			materials had started in 2015 in
			CPHE by Ravi Narayan (RN),
			Community Health Advisor. In
			2016, this was converted to the
			SJMAP Project with special space
			allotted in the SOCHARA annex
			and RN appointed as key
			Archivist. SJMAP was
			inaugurated informally at AGM
			2016 by Dr. P Chandra, Vice-
			president of SOCHARA.
	2016	SOCHARA Information	During the jubilee year, it was
		Management System (SIMS)	decided to evolve SIMS as a post
		Initiated in SOCHARA Silver	jubilee initiative integrating
		Jubilee Year	CLIC, Website, SJMAP,
			Newsletters, publication, all
			communication systems internal
			and external. D Suresh was
			appointed as the SIMS Manager
			and the SIMS plan is evolving
			with Swamy, RN and evolving
			SIMS advisory Group.